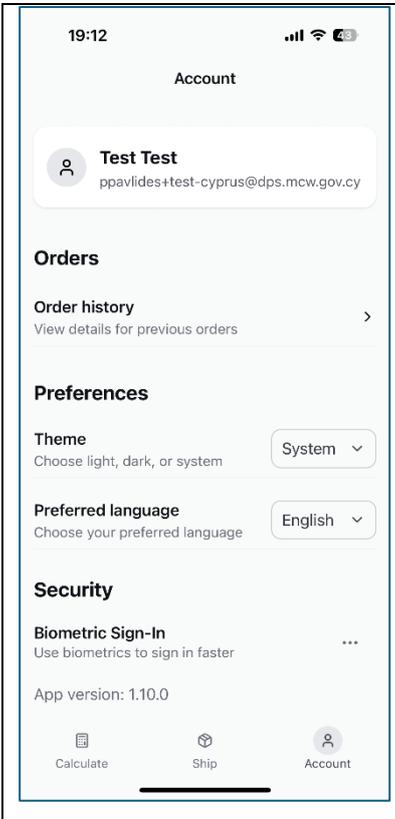
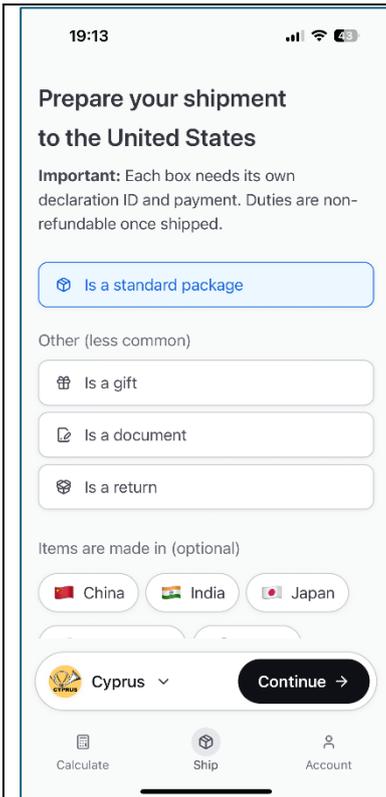


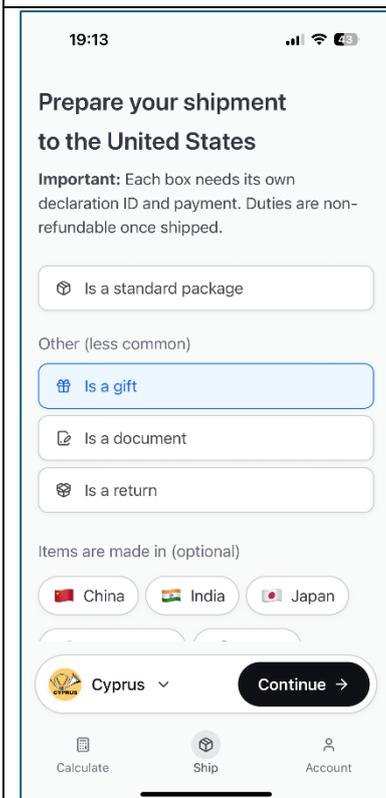
ZONOS PREPAID APP Summary Operating Instructions

As a temporary procedure for sending postal items to the United States of America (USA), and in compliance with the relevant Presidential Decree of the USA, the Cyprus Post has entered into an agreement with the Qualified Party ZONOS to collect and pay customs duties for items containing merchandise destined for the USA. Starting from 06/11/2025, download the ZONOS Prepaid App from the Apple Store or Google Play, depending on your device. With this application, you will be able to submit the necessary declaration through the Qualified Party ZONOS and pay in advance the duties for each parcel containing merchandise, destined for the USA, (including gifts up to \$100 and items with zero duty).

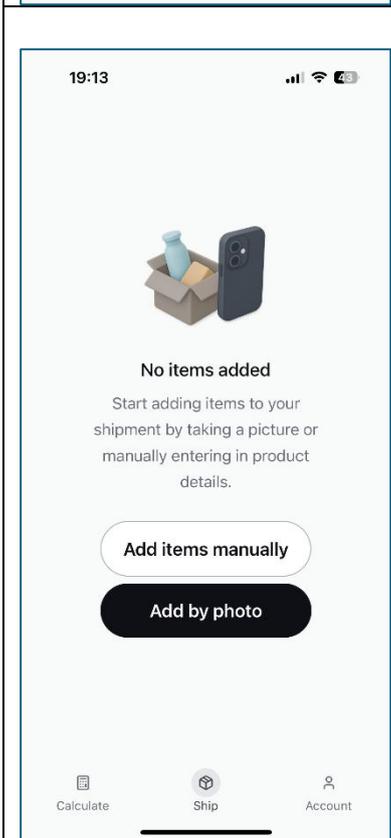
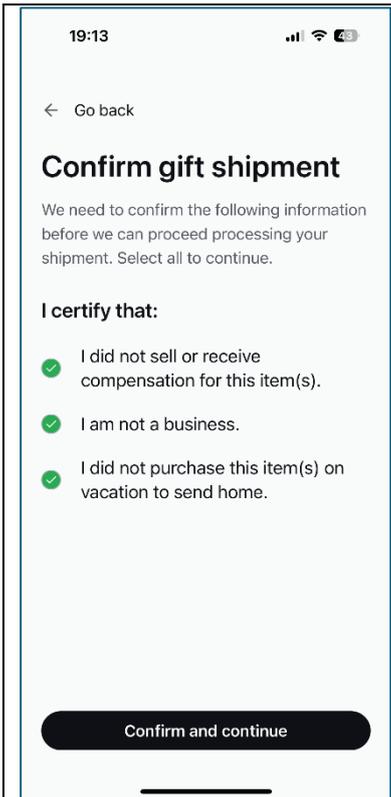
	<ol style="list-style-type: none">1. Create an account in the ZONOS Prepaid App. With this app, you can submit the necessary declaration via the Qualified Party ZONOS and pay in advance the duties for each item you send to the USA that contains merchandise (including gifts up to \$100 and items with zero duty).2. By clicking on the Account option, you can view your order history from which you select the declaration ID you wish to use.3. In Preferences, you can change the app's display language.4. In Preferred Language, you can choose English or Greek.5. To create a declaration, select Ship.
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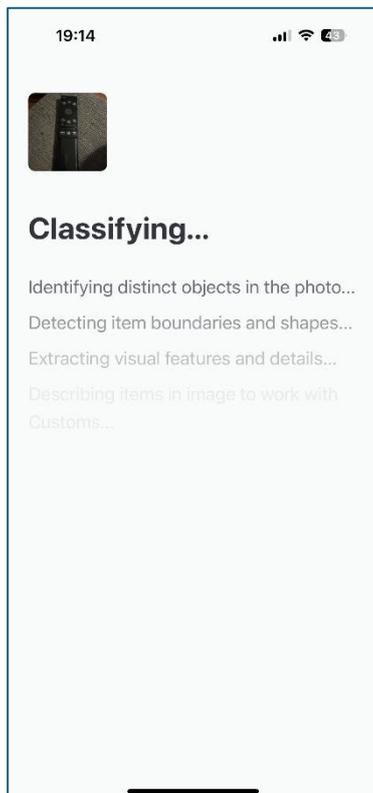
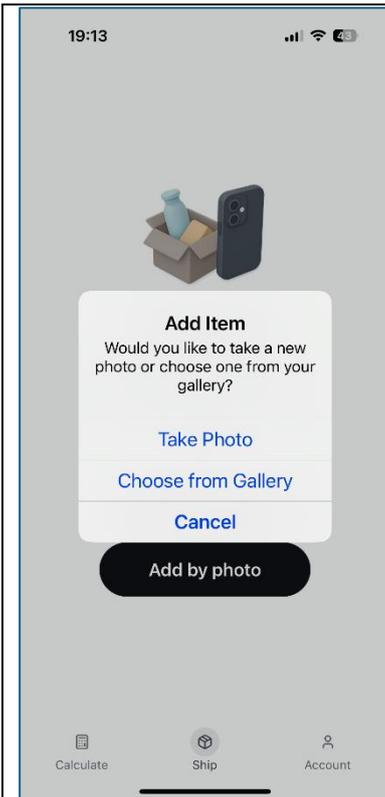
1. Unless you are sending a gift (value up to \$100), select **Is a standard Package**.
2. If desired (optional), at this stage, you can choose one of the preset countries as the country of manufacture of the declared content. Please note that selecting the correct country of manufacture for the product, regardless of where purchased, is important.
3. Ensure that "Cyprus" appears next to the Continue button. Click **Continue**.



1. If you are sending a gift (main, but not the only requirement for it to be considered a gift is that the value is below \$100), select **Is a gift** and then confirm the responses shown on the screen. Press **Confirm and continue**.



1. Next, you need to add some information about the content. This can be done manually or by adding a photo (take a photo or upload a photo).
2. The system will attempt, if possible, an automatic classification which takes a few seconds depending on the complexity. You can modify the result of the auto-classification. Repeat for each distinct type of content.



Manual process:

1. Tap **Add items manually**.

19:15

< Add Item

Item description

Shoes

Country of origin

China, People's Republic of

The country where the item was made or manufactured.

Harmonized system code (optional)

1234.56.7890

Item value (per unit)

50 EUR

The value of an individual item or unit.

Quantity

1

Add item

2. Add a description of the content/product in English.
3. Select the **Country of origin** from the menu (if not done from the previous screen), or modify your choice. Please note that choosing the correct country of manufacture, regardless of where purchased, is important.
4. Enter the value per unit in Euros. For example, if a postal item contains 2 shirts valued at €50 each, enter €50 as the value.
5. Enter the quantity.
6. Tap **Add item** to save the information.
7. Repeat this process by clicking **+Add another item**, if there are multiple contents in the same shipment.
8. Check the checkbox **Confirm the accuracy of the information**.
9. Tap **Calculate Customs Duties**.

19:14

Cancel Shipment

Scan receipt... OPTIONAL

Submission 1

Samsung smart TV remote control, black, plastic body, with dedicated buttons for Netflix, Prime Video, and Rakuten TV, model-specific for Samsung televisions

China, People's Republic of • 8526.92.5000

Item value: 1 x 19.99 EUR

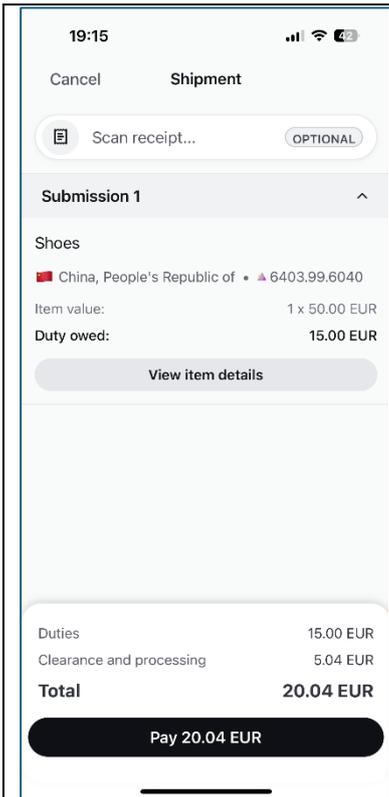
Edit item

+ Add another item

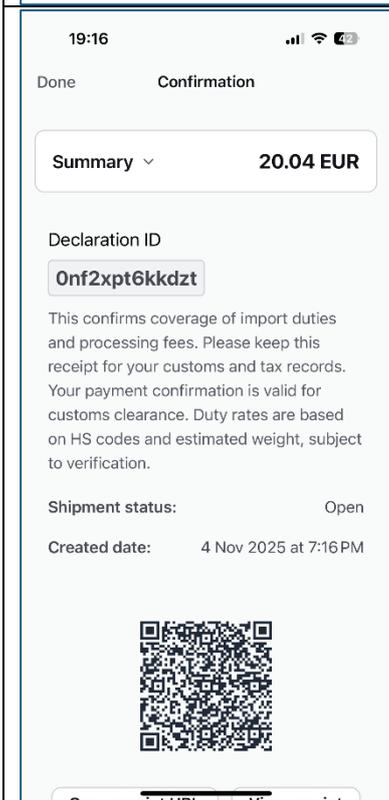
I confirm that the above information is to the best of my knowledge true and correct.

Calculate duties

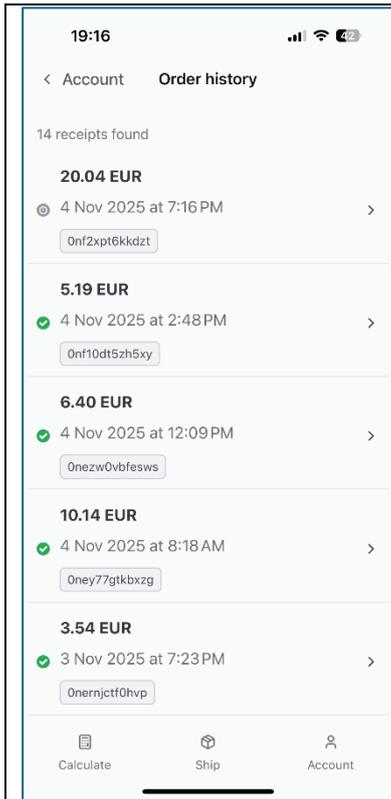
1. The screen will display the amount due.



2. Tap **Pay**.
3. Select the payment method and proceed with the payment.



1. Upon successful payment, the confirmation screen with the declaration ID will appear.
2. This screen must be presented at the Post Office when submitting the parcel. You should have the label/customs declaration ready either using the Shipping Tool (old system) or the new system, depending on the Post Office where you submit the item (please see the relevant announcement on our website).
3. All declarations submitted via the ZONOS Prepaid App are saved in the **Order History** under **Account**.



1. Declarations already linked to a postal item are shown with
 2. Active declarations are shown with
 3. Expired declarations are shown with
- Note that declarations expire five (5) days after creation if not linked to a postal item.